

GROUP PERFORMANCE REPORT

Regeneration

9th November 2006



PERFORMANCE OVERVIEW

1. The position at quarter two is detailed below. There were six action points arising from the first quarter clinic, three relating to Planned Actions and three Best Value Performance Indicators.
2. The three Planned Actions were:
3. **EV 2 Provide a base for the Boho Zone Project including managed workspace by March 2007.** The report identified that this would not be achieved because of matters outside the control of the Council and it was agreed that an alternative target be identified. The Integrated Clinic held on the 7th September 2006 considered this matter and it was agreed that alternative targets could be developed. The alternatives are detailed at Appendix A and are on target.
4. **EV 12 Reduce Middlesbrough's unemployment rate closer to the Tees Valley average by March 2007.** This is discussed below at paragraph 16.
5. **EV 27 Number of visits to libraries increased by 12% from a baseline of 614,615 by March 2007.** This is discussed below at paragraph 20.
6. The three Best Value Performance Indicators (BVPIs) were:
7. **BV 202 – The number of people sleeping rough on a single night within the area of the local authority.**
8. **BV 203 – The percentage change in the average number of families, which include dependant children or pregnant women placed in temporary accommodation under the homelessness legislation compared with the average from the previous year, and**
9. **BV 204 – Percentage of appeals allowed against the authority's decision to refuse planning applications.**
10. These are all discussed below at paragraphs 27, 28 & 29.

PROGRESS ON THE STRATEGIC PLAN, PLANNED ACTIONS (Appendix A)

11. The Regeneration Department has 34 Strategic Plan, Planned Actions under the Community Strategy theme 'Promoting the Economic Vitality of Middlesbrough', three under the overarching theme 'Fit for Purpose' and three relating to reducing crime and antisocial behaviour.
12. In total there are 34 Planned Actions, 4 (12%) have been completed, 21 (62%) are on target, 8 (24%) are failing and 1 (3%) (SC11 – Reduce incidences of domestic violence) is reported through EV24 - Maximum of 98 households accepted as homeless as a result of domestic violence by March 2007, which is on target.
13. Those Planned Actions not meeting their targets are as follows.
14. **EV3 – Agree Heritage Lottery funding prospectus by September 2006.** Work is progressing and a CMT report is due to be considered at the end of October.

15. **EV8 – Create 25 new VAT registrations by March 2007.** Performance is below target but with potential to achieve in later quarters.
16. **EV12 – Reduce Middlesbrough’s unemployment rate closer to the Tees Valley average by March 2007.** The position has improved since the first quarter and is influenced by a range of actions. A long term focus has to be taken and there are a range of actions in place within the Community Strategy to address this.
17. **EV15 – Stockton-Middlesbrough Initiative (SMI) draft Business Plan approved by July 2006.** This target failed due to issues regarding the role and remit of the SMI team. The SMI team are currently progressing a re-draft.
18. **EV18 - Regeneration framework for Hemlington submitted to the Executive by January 2007.** Progress has been suspended in light of ongoing discussions with Erimus. This is subject to future reporting.
19. **EV25 – Mima opened by November 2006.** The practical completion has been awarded but the opening has been delayed due to imperfect environmental conditions.
20. **EV27 – Number of visits to libraries increased by 12% from baseline of 614,615 by March 2007.** Although this target is failing, performance is improving. The figures are based on a 12-month rolling period due to a limitation of the library software. Current results indicate this target will not be met (the target is set nationally as part of the Library Standards).
21. **FP15 – Increase participation levels by 20% from the 2005/06 baseline figure for Community Council/Cluster groups.** The improved attendance rate from 2005/06 has been maintained but no further progress has been made. An increase in attendance is anticipated due to new measures being introduced.

PERFORMANCE INDICATORS MEETING TARGET (Appendix B)

22. The Regeneration Department is responsible for 31 BVPIs seven (23%) of these are triennial customer satisfaction surveys. These surveys will be carried out this year and reported at the third quarter clinic.
23. Of those BVPIs, 20 (65%) are on target, 1 BVPI (3%) (BV 219a, number of Conservation Areas) is not required to have a target and 3 (10%) are failing (reported below).
24. The actual position of those BVPIs that are on target is detailed in Appendix B. BV 219 b & c Conservation Areas, Character Appraisals and Management Plans is affected by staff issues, (long term sick and the resignation of a key officer) and may become a problem, BV 170 a, b & c Visits to Museums and Galleries, may slip in the third quarter because of the delay in the opening of mima but it is still expected that the outturn target will be achieved. BV 109 a, b & c, the time taken to process Planning Applications, maintain a high level of performance. BV 200 a, b & c Local Development Framework actions is meeting all the milestones and BV 183 a Average length of stay in Bed and Breakfast accommodation is well within its target.
25. In addition to BVPI monitoring, there are several measures that fall within the remit of Regeneration for the Comprehensive Performance Assessment (CPA) Self Assessment Framework. The indicators include BVPIs, Library Impact Standards and Housing Investment Programme (HIP) returns. These indicators are detailed in the CPA Self Assessment Framework tables addressed during this clinic.

PERFORMANCE INDICATORS NOT MEETING TARGET (Appendix C)

26. The Best Value Performance Indicators not meeting their targets are as follows.
27. **BV202 – The number of people sleeping rough on a single night within the area of the local authority.** Recent information from the Department for Communities and Local Government (DCLG) states that where authorities suspect they have less than ten rough sleepers, but have not undertaken an official count, can record their return as zero rough sleepers. The Housing section is questioning this with DCLG because Middlesbrough recorded three rough sleepers when the official count took place earlier this year. Quartile information is not provided by the Audit Commission due to authorities providing estimated results.
28. **BV203 – The percentage change in the average number of families, which include dependant children or pregnant women placed in temporary accommodation under the homelessness legislation compared with the average from the previous year.** There was a surge in re-housing people in the second quarter of 2005 due to the impending change to a new allocation policy. This led to less people being placed in temporary accommodation. When compared with the unusually low figure from the second quarter of last year; the outturn for this quarter appears to be poor. Although this BVPI isn't likely to achieve the year-end target an improvement is expected.
29. **BV204 – Percentage of appeals allowed against the authority's decision to refuse planning applications.** The target for this measure is 25%, that being a maximum; the second quarter result is 55%. The performance has improved from the first quarter. Which was 75%. However, it is still failing the target. The expected year-end outturn is 40%, the main problem relates to telecommunication masts and hot food takeaways.

PERFORMANCE INDICATORS NOT REPORTED THIS QUARTER (Appendix D)

30. The seven performance indicators not reported this quarter relate to triennial surveys that are due to be carried out this year. The survey periods are prescribed and fall in the second quarter of the year with results being reported to the third quarter clinic.

Tim White
Director
9th November 2006

REGENERATION – PLANNED ACTIONS 2006/2007 Quarter 2

APPENDIX A

Ref	Planned Actions	On Target	Progress in 2006/2007	Key Issues/Comments
Establish an environment that encourages and supports economic vitality				
EV 1	Complete Year 2 of the East Middlesbrough Business Action Zone Project by March 2007	Yes	Improvements have been made to security in the area through the last quarter. The East Middlesbrough Business Action Zone (EMBAZ) gateway project is progressing well.	£115,000 private investment has been made in the EMBAZ boundary this year due to the grant intervention.
EV 2	Provide the base for the Boho Zone project, including managed workspace Deliver the Boho Zone project - Secure 3 year funding for Digital City Business - Secure funding for Boho Zone core buildings	Yes	- Single Programme funding bid submitted for Digital City Business - Single Programme funding bid and business cases submitted for Boho Zone core buildings.	Due to the unforeseen change of approach by One North East and Digital City it was agreed at the Integrated Clinic that an alternative target could be developed.
EV 3	Agree Heritage Lottery funding prospectus by September 2006	No	Work is progressing to obtain a full comprehensive prospectus including all current and future Heritage Lottery Funding schemes.	CMT report is due to be considered late in October 2006.
EV 4	Complete Master Plan for Cannon Park completed by October 2006	Yes	A draft master plan has been received from the consultants. There have been some problems associated with the implications in respect of land assembly and the negotiation positions of the development parties (who are seeking to gain a feasible development site). They have therefore requested that the master plan be deferred until their acquisition negotiations have been exhausted in order to avoid any prejudicial information that could impact on these discussions.	If the property matters cannot be addressed then the master plan will be amended to take account of the new circumstances accordingly.

REGENERATION – PLANNED ACTIONS 2006/2007 Quarter 2

APPENDIX A

Ref	Planned Actions	On Target	Progress in 2006/2007	Key Issues/Comments
EV 5	Submitting the Local Development Framework Core Strategy by December 2006 May 2007	Yes	The change to May 2007 has been approved by CMT, Executive Member and Government North East and is on target.	These three actions relate to BVPI 200, which is a three-year rolling programme and was revised on 22 nd June. Therefore the milestones have changed accordingly (LDS been resubmitted).
EV 6	Submitting the Regeneration Development Plan Document by March 2007 September 2007	Yes	As above (see EV5) and on target to achieve revised target.	
EV 7	Submitting the Local Development Framework: Annual Monitoring Report by December 2006	Yes		
Provide business support that encourages more businesses to set up, locate and grow here				
EV 8	Create 25 new VAT registrations by March 2007	No	Four confirmed VAT registrations. 30 new businesses with VAT registration potential supported but not yet registered.	Performance is below target but with potential to achieve in later quarters.
EV 9	Implement Middlesbrough's top 100 businesses engagement strategy by December 2006	Yes	45 businesses within the identified 100 are being actively engaged.	The strategy is in place and being rolled out.
EV 10	Supporting 158 businesses and creating 252 additional jobs by March 2007	Yes	240 businesses assisted, creating 97 jobs.	It is expected that the service will deliver 300 assisted enquiries.
Ensure that local people have appropriate skills and can access jobs and opportunities				
EV 11	Deliver a project to assist 700 people into employment by March 2007	Yes	263 people have been assisted into employment. Delays were experienced with both Area Based Initiatives. However, they are now up and running.	Continued focus on Area Based Initiative delivery. Job Centre Plus secondments have been brought in and a revised business plan is being prepared.

REGENERATION – PLANNED ACTIONS 2006/2007 Quarter 2
APPENDIX A

Ref	Planned Actions	On Target	Progress in 2006/2007	Key Issues/Comments
EV 12	Reduce Middlesbrough's unemployment rate to be closer to the Tees Valley average by March 2007	No	September 2006 Middlesbrough = 4.8% Tees Valley = 3.8% Gap = 1% The position has improved since the first quarter.	This is an outcome indicator influenced by a wide range of actions to generate new jobs and reduce unemployment. A long-term focus needs to be taken, and a range of actions are in place within the Community Strategy. These need to continue to be sustained over the long term.
Change attitudes by promoting Middlesbrough's success				
EV 13	Implement Town Branding Strategy actions by December 2006	Yes	The first quarter estimate was delayed due to the need for photographs of the completed Central Square.	This is still well within timescale for the December target.
Play a strong role in the sub-region				
EV 14	Prepare a green blue master plan for the Stockton-Middlesbrough Initiative and carry out the required consultation by October 2006	Yes	The consultants have produced a draft document.	
EV 15	Stockton-Middlesbrough Initiative draft Business Plan approved by July 2006	No	Target failed because of issues regarding the role and remit of the Stockton Middlesbrough Initiative (SMI) team.	Following discussion with One North East the SMI team are currently progressing a re-draft.
Rejuvenate the housing stock				
EV 16	A draft master plan for central older housing area to the Executive for endorsement and public consultation complete by December 2006	Yes	Work on the Neighbourhood Action Plan is ongoing.	A report will go to Executive seeking approval to the preferred option prior to the next phase of community engagement in the Autumn.
EV 17	Draft Regeneration framework for Grove Hill submitted to the Executive by July 2006	Completed	Erimus launched the regeneration framework for Grove Hill on the 14 th July 2006.	
EV 18	Regeneration framework for Hemlington submitted to the Executive by January 2007	No	Subject to future reporting.	All work on taking this initiative forward has been suspended in light of the ongoing discussions with Erimus.
Ensure that the type and mix of new housing provides choice				
EV 19	Local Housing Assessment submitted to the Executive by November 2006	Yes	This is on target for Executive endorsement in November.	The Local Housing Assessment is expected to be finalised in mid October.

REGENERATION – PLANNED ACTIONS 2006/2007 Quarter 2

APPENDIX A

Ref	Planned Actions	On Target	Progress in 2006/2007	Key Issues/Comments
EV 20	Older Housing Strategy submitted to the Executive by December 2006	Yes		
Improve and maintain existing housing				
EV 21	Review of grants policy and procedures submitted to the Executive by June 2006	Completed	The Executive approved a report that outlined new policy principles to address decent homes on the 19 th May 2006.	
EV 22	Review of ten-year action plan completed by December 2006	Yes	Work has commenced on reviewing the Renewal Area programme.	The new Renewal Policy is programmed to be approved in November.
Address specific community and social needs				
EV 23	Decrease the number of accepted homeless households to a maximum of 419 by March 2007	Yes	There have been 70 cases accepted throughout quarters one and two.	
EV 24	Maximum of 98 households accepted as homeless as a result of domestic violence by March 2007	Yes	There have been 31 cases accepted throughout quarters one and two.	
Promote regeneration through culture, arts and learning by means of major cultural projects and flagships that act as economic drivers by contributing to the town's image and environment				
EV 25	Mima opened by November 2006	No	Practical completion awarded.	Opening delayed until January 2007 due to imperfect environmental conditions.
EV 26	Next phase of refurbishment of the Town Hall completed and venue brand developed by December 2006	Yes	The crush bar and main level toilets are complete subject to final snagging. The signage for the Tourist Information Centre is also complete.	There are proposals for wider signage and lighting of the Town Hall venue, which is on target for December 2006.
EV 27	Number of visits to libraries increased by 12% from baseline of 614,615 by March 2007	No	There has been a 1.7% increase at quarter two. This is failing the target but performance has improved. The figures are based on a rolling 12-month period due to limitation of current library software.	The Outreach Programme is improving performance with 1,641 new members since April 2006 that are between 0 – 16 years old. Current results indicate that the target will not be achieved. This target is set nationally as part of the Public Library Service Standards.

REGENERATION – PLANNED ACTIONS 2006/2007 Quarter 2

APPENDIX A

Ref	Planned Actions	On Target	Progress in 2006/2007	Key Issues/Comments
Promote regeneration through culture, arts and learning by means of cultural activities that contribute to the quality of life and well-being of individuals and communities				
EV 28	Four Academies of Urban Arts (HUBS) established by March 2007	Yes		
Ensure effective community engagement to strengthen community partnership working, promote diversity and community cohesion and underpin neighbourhood renewal and management				
FP 14	Community Cohesion Strategy and associated action plan agreed by March 2007	Yes	A timetable has been developed to consult with key stakeholders.	It is expected that this will be presented to the Corporate Management Team in mid March 2007 and to Executive by the end of March.
FP 15	Increase participation levels by 20% from 2005/206 baseline figure for the Community Council/Cluster groups	No	The average attendance is 25 to the end of the second quarter. Improved attendance in 2005/06 being maintained but target increase not being met.	Measures to support the Community Councils are being introduced and other activities (e.g. in East Middlesbrough) have commenced. It is anticipated that these will increase attendances.
FP 16	Civil Renewal Plan agreed by October 2006	Yes	This is on target for preparation by end of October with a formal sign-off in November.	A White Paper is expected in November and a delay may be prudent.
Reduce crime, including domestic burglary, vehicle crime, robbery, assault, domestic violence and hate crime				
SC 11	Reduce the incidences of domestic violence			This will be picked up through EV 24.
SC 12	Ensure the council website has a link to True Vision reporting mechanisms in place by March 2009	Complete		
Reassure the public by reducing the fear of crime and anti-social behaviour				
SC 13	Organise a third Boro Buzz to reduce anti-social behaviour delivered by October 2006	Complete	£25,000 has been raised to deliver the event planned for 23 rd October – 5 th November.	The brochures have been distributed.

REGENERATION – PERFORMANCE INDICATORS 2006/2007 Quarter 2

APPENDIX B – On Target

Indicator	Performance Indicator	All England quartiles	2004/2005 Result	2005/2006 Result	2006/2007 Target	2006/2007 Performance to Date	2006/2007 Projection (Year End Estimate)	Key Issues/Comments	
Housing									
BV 183a (CPA-Housing)	Average length of stay in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless.	Top Median Bottom	1 3 5	4.1 (Lower median)	3.25 (Lower median)	3.15	2.62 weeks	2.62 weeks (Upper Median)	
BV 183b (CPA – Housing)	Average length of stay in hostel accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless.	Top Median Bottom	0 8 18	0 (Top)	0 (Top)	0	0	0 (Top)	Middlesbrough does not have any hostel accommodation.
BV 064	Vacant private sector dwellings reoccupied or demolished as a direct result of action by the local authority.	Top Median Bottom	56.25 17.00 4.00	69 (Top)	93 (Top)	110	49	120 (Top)	Projection: St Hilda's – 33 Whinney Banks – 20 West Lane – 14 Back into use - 4
BV 213	Number of homeless cases prevented per 1000 households	Top Median Bottom	N/A	New	2.6	2.7	1.81	2.7	There have been 64 prevention cases recorded.
BV 214	Repeat homelessness.	Top Median Bottom	N/A	New	4.69%	4.5%	2.88%	4.5%	One repeat homelessness case and 38 accepted cases.

REGENERATION – PERFORMANCE INDICATORS 2006/2007 Quarter 2

APPENDIX B – On Target

Indicator	Performance Indicator	All England quartiles		2004/2005 Result	2005/2006 Result	2006/2007 Target	2006/2007 Performance to Date	2006/2007 Projection (Year End Estimate)	Key Issues/Comments
BV 225	Actions against Domestic Violence.	Top Median Bottom	N/A	New	45.5%	81.81%	54.5%	81.81%	<p>An additional element of the BVPI has been met.</p> <p>Achieving the following elements is included within a service level agreement with the voluntary sector and will achieve the target:</p> <ol style="list-style-type: none"> 1) the production of a directory of services for victims of domestic violence; 2) the production and promoting of awareness raising material; and 3) the provision of multi agency training.
Planning & development									
BV 106 (CPA – Environment)	Percentage of new homes built on previously developed land.	Top Median Bottom	94.00 79.25 57.14	54.8% (Bottom)	84.98% (Upper median)	57%	88.13%	70-80% (lower median)	<p>The outturn reflects data from April to August.</p> <p>The National House Builders Council submits the monthly figures. The figure for September has not yet been received.</p>
BV 109a (CPA-Environment)	Percentage of major planning applications determined in 13 weeks.	Top Median Bottom	68.90 58.00 46.88	62.8% (Upper median)	84% (Top)	84.5%	89.3%	89.3% (Top)	Obvious benefits of pre-application advice.
BV 109b (CPA-Environment)	Percentage of minor planning applications determined in 8 weeks.	Top Median Bottom	75.33 69.05 61.00	75.4% (Top)	82.95% (Top)	83%	87.2%	87.2% (Top)	Maintains efficient turnaround.

REGENERATION – PERFORMANCE INDICATORS 2006/2007 Quarter 2

APPENDIX B – On Target

Indicator	Performance Indicator	All England quartiles	2004/2005 Result	2005/2006 Result	2006/2007 Target	2006/2007 Performance to Date	2006/2007 Projection (Year End Estimate)	Key Issues/Comments	
BV 109c (CPA-Environment)	Percentage of other planning applications determined in 8 weeks.	Top Median Bottom	88.03 84.52 79.97	85.6% (Upper median)	89.49% (Top)	90%	95%	95% (Top)	Maintains high performance level.
BV 200a	Local Development framework and maintain 3-year rolling programme.	Top Median Bottom	N/A	No	Yes	Review if required	Revised 22 nd June 2006	n/a	There isn't a specific target date for reviewing or updating the Local Development Scheme (LDS). The fact that the LDS was revised means that the three-year rolling programme is maintained.
BV 200b	Has the authority met the milestones set out in the current LDF.	Top Median Bottom	N/A	N/A	Yes	In the LDS	On target	Yes	The milestones in the new LDS are on target.
BV 200c	Did the local planning authority publish an annual report by 31 st December of each year.	Top Median Bottom	N/A	N/A	Yes	Yes	On target	Yes	This isn't due until 31 st December and is on target to meet the deadline.
BV 205	Quality of service checklist.	Top Median Bottom	88.9 83.3 72.2	88.9% (Top)	94.4% (Top)	100%	94.45%	100% (Top)	Project Management is already a feature of the service. This merely needs to be formalised.
BV 219a	Conservation areas - numbers	Top Median Bottom	N/A	New	7	N/A	7	7	There isn't a target implication with this element of BVPI 219

REGENERATION – PERFORMANCE INDICATORS 2006/2007 Quarter 2

APPENDIX B – On Target

Indicator	Performance Indicator	All England quartiles		2004/2005 Result	2005/2006 Result	2006/2007 Target	2006/2007 Performance to Date	2006/2007 Projection (Year End Estimate)	Key Issues/Comments
BV 219b	Conservation areas – character appraisals	Top Median Bottom	N/A	New	57.14%	71.43%	57.14%	57.14%	<p>This is currently on target, but the end of year target may not be achieved.</p> <p>This is due to staff issues (long term sick and it is anticipated that the conservation officer maybe leaving the authority in November).</p> <p>A bid was made for LPSA reward money to commission two appraisals, but this was not approved.</p> <p>To achieve the target for year-end (6 out of 7 = 71.43%), two appraisals and management plans need to be carried out.</p> <p>Agency and other temporary conservation staff have been engaged as an interim measure, but this barely covers even basic conservation functions.</p> <p>Additional funding is being sought to carry out an appraisal this year.</p>
BV 219c	Conservation areas-management plans	Top Median Bottom	N/A	New	57.14%	71.43%	57.14%	57.14%	See comment in BV219b.

REGENERATION – PERFORMANCE INDICATORS 2006/2007 Quarter 2

APPENDIX B – On Target

Indicator	Performance Indicator	All England quartiles	2004/2005 Result	2005/2006 Result	2006/2007 Target	2006/2007 Performance to Date	2006/2007 Projection (Year End Estimate)	Key Issues/Comments	
Museums and Galleries									
BV 170a	The number of visits to/use of museums/galleries per 1,000 population.	Top Median Bottom	877 362 116	2,130 (Top)	1,815 (Top)	2100	1,214	2,101 (Top)	The third quarter outturn may slip due to the delay in opening the gallery. It is expected that this will achieve the target by year-end though.
BV 170b	The number of visits that were in person per 1,000 population.	Top Median Bottom	514 247 78	1,289.53 (Top)	866 (Top)	1800	722	1,800 (Top)	See comment at BV170a.
BV 170c	The number of pupils visiting museums and galleries in organised school groups.	Top Median Bottom	7031 2524 539	7,080 (Top)	9,956 (Top)	12,000	5,001	13,000 (Top)	See comment at BV170a.
Libraries									
BV 220	Public Library service standards checklist	Top Median Bottom	N/A	New	3	4	4	4	

REGENERATION – PERFORMANCE INDICATORS 2006/2007 Quarter 2

APPENDIX C – Not meeting Target

Indicator	Performance Indicator	All England quartiles	2004/2005 Result	2005/2006 Result	2006/2007 Target	2006/2007 Performance to Date	2006/2007 Projection (Year End Estimate)	Key Issues/Comments														
Housing																						
BV 202	The number of people sleeping rough on a single night within the area of the local authority.	Top Median Bottom	N/A	6	3	0	3	3 Recent information from the Department for Communities and Local Government (DCLG) indicated that authorities that are recording less than ten rough sleepers and have not recently undertaken a count could report zero rough sleepers. Middlesbrough has reported three rough sleepers following the official count earlier this year.														
Action Plans																						
The following action(s) are being taken to improve performance: Intelligence resulting from the official rough sleepers count has been shared with support agencies working in the Borough and enquiries are being made with the DCLG to clarify.																						
BV 203 (CPA-Housing)	The percentage change in the average number of families, which include dependent children of pregnant women, placed in temporary accommodation under the homelessness legislation compared with the average from the previous year.	Top Median Bottom	-6.94 9.22 28.31	11% (Lower median)	16 Decrease (Top)	10% Decrease	19% Increase	5% Decrease (Upper median) A 5% decrease would require 19 placements in temporary accommodation for the 3rd and 4th quarters. The calculation would be as follows: <table border="0"> <tr> <td>2005/06</td> <td>2006/07</td> </tr> <tr> <td>30/06/05 = 22</td> <td>30/06/06 = 21</td> </tr> <tr> <td>30/09/05 = 17</td> <td>30/09/06 = 21</td> </tr> <tr> <td>31/12/05 = 23</td> <td>31/12/06 = 19</td> </tr> <tr> <td>31/03/06 = 21</td> <td>31/03/07 = 19</td> </tr> <tr> <td colspan="2"> </td> </tr> <tr> <td>2005/06 Total = 83 Ave = 21</td> <td>2006/07 Total = 80 Ave = 20</td> </tr> </table> % increase/decrease = (20-21)/21 X 100 = 5% decrease	2005/06	2006/07	30/06/05 = 22	30/06/06 = 21	30/09/05 = 17	30/09/06 = 21	31/12/05 = 23	31/12/06 = 19	31/03/06 = 21	31/03/07 = 19	 		2005/06 Total = 83 Ave = 21	2006/07 Total = 80 Ave = 20
2005/06	2006/07																					
30/06/05 = 22	30/06/06 = 21																					
30/09/05 = 17	30/09/06 = 21																					
31/12/05 = 23	31/12/06 = 19																					
31/03/06 = 21	31/03/07 = 19																					
2005/06 Total = 83 Ave = 21	2006/07 Total = 80 Ave = 20																					

REGENERATION – PERFORMANCE INDICATORS 2006/2007 Quarter 2

APPENDIX C – Not meeting Target

Indicator	Performance Indicator	All England quartiles	2004/2005 Result	2005/2006 Result	2006/2007 Target	2006/2007 Performance to Date	2006/2007 Projection (Year End Estimate)	Key Issues/Comments
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Action Plans

The following action(s) are being taken to improve performance: A bid has been made for LPSA money to introduce an incentive scheme for private sector landlords. This is to encourage them to take referrals for homeless households and should reduce the need for temporary accommodation.

Planning & development

BV 204	Percentage of appeals allowed against the authority's decision to refuse planning applications.	Top Median Bottom	25.0 30.0 37.5	64.3% (Bottom)	28.6% (Upper median)	25%	55%	40% (Bottom)	Appeals allowed concerning telecommunication masts and hot food takeaways are the main problem.
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Action Plans

The following action(s) are being taken to improve performance: Further training to members.

REGENERATION – PERFORMANCE INDICATORS 2006/2007 Quarter 2

APPENDIX D Not Reported

Indicator	Performance Indicator	All England quartiles	2004/2005 Result	2005/2006 Result	2006/2007 Target	2006/2007 Performance to Date	2006/2007 Projection (Year End Estimate)	Key Issues/Comments
Housing								
Customer satisfaction surveys								
BV 119b Culture	Satisfaction with Libraries	Top Median Bottom	72.0 68.0 63.0	N/A	N/A	75%		It is expected that the information from the survey BVPIs will be available for the third quarter clinic.
BV 119c Culture	Satisfaction with museums/galleries	Top Median Bottom	50.0 42.0 31.0	N/A	N/A	60%		
BV 119d Culture	Satisfaction with Theatres/concert halls	Top Median Bottom	56.0 48.0 36.0	N/A	N/A	52%		
BV 111 Planning	Satisfaction with the planning service by those making a planning application	Top Median Bottom	81.0 74.0 68.0	N/A	N/A	95%		
BV 118a Libraries	Satisfaction from those who found a book	Top Median Bottom	76.0 71.0 65.0	N/A	N/A	70%		
BV 118b Libraries	Satisfaction from those who found the information they were looking for	Top Median Bottom	72.0 70.0 67.0	N/A	N/A	75%		
BV 118c Libraries	Satisfaction with the library overall	Top Median Bottom	94.0 92.0 88.0	N/A	N/A	95%		

REGENERATION COMPREHENSIVE PERFORMANCE ASSESSMENT

Environment – SAF

The Environment SAF for 2006 consists of 32 PIs of which six are the responsibility of Regeneration. The six PIs for which Regeneration are responsible for are shown below. In addition the additional PI proposal for 2007 is also shown.

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate			
					Data	Position	Data	Position	Data	Position		
BV 109a	Time taken to determine planning applications against target.	BV 109a 60% BV 109b 65% BV 109c 80%	Targets for all types of applications have been met.	Yes	84%	Upper	89.3%	Upper	89.3%	Upper		
BV 109b					82.9%						87.2%	87.2%
BV 109c					89.4%						95%	95%
BV 111	Satisfaction with planning service.	68.3%	81.0%	No			It is expected that this will be reported at the third quarter.					
BV 106	Use of brownfield land for housing.	None	93% of homes built on brownfield land.	No	84.9%	Mid	88.13	Mid	70 – 80%	Mid		
BV 205	Planning quality checklist	72.2%	88.9%	No	94.4%	Upper	94.45%	Upper	100%	Upper		
BV204	Proportion of Planning appeals allowed	37.5%	25.0%		28.6%	Mid	55%	Lower	40%	Lower		
BV 200a	Progress with local development framework submitted on time	No	None	No	YES	Upper	LDF revised 22 nd June 06	Upper	n/a	Upper		
None	Progress with local transport plan.	Annual progress report assessed as 'weak'.	Annual progress report assessed as 'excellent'.	Yes								
BV 199a	Cleanliness of public places.	Simple majority of land-use classes surveyed have a score of 30% or more.	Simple majority of land-use classes surveyed have scores of 0-20% and no land use classes' score worse than 30%.	No	21%	Mid						

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate	
					Data	Position	Data	Position	Data	Position
BV 91a	Provision of kerbside recycling collection (1 recyclable).	80% of population served by kerbside recycling.	100% of population served by kerbside recycling.	No	97.9%	Mid				
BV 90a	Satisfaction with waste collection.	81.0%	89.0%	No						
BV 90b	Satisfaction with recycling.	71.3%	83.1%	No						
BV 90c	Satisfaction with waste disposal	70.0%	84.0%	No						
BV 97b (now 224b)	Condition of non-principal unclassified roads.	Two-year average is greater than or equal to 25%	Two- year average is less than or equal to 12%	No	10.2%	Upper				
BV 99a(i)	Reducing killed and seriously injured road casualties.	The average of the last three years data (2003,2004,2005)) is greater than or equal to the 2004 target figure PLUS 12% of the baseline figure	The average of the last three years data (2003,2004,2005)) is less than or equal to the 2004 target figure MINUS 12% of the baseline figure	Yes						
BV 99c(i)	Reducing slightly injured road casualties.	Average of last three years' data (2003,2004,2005) is greater than or equal to 10% above baseline	Average of last three years' data (2003,2004,2005) is less than or equal to baseline	No						
BV 103	Satisfaction with passenger transport information.	62%	72%	No						
BV 104	Satisfaction with bus services.	54% (used)	65%(used)	No						
BV 165	Percentage of pedestrian crossings with facilities for disabled people.	75% of crossings with facilities.	98% of crossings with facilities.	No	100%	Upper				

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate	
					Data	Position	Data	Position	Data	Position
BV 187	Condition of footways.	Two-year average greater than or equal to 38%	Two-year average less than or equal to 18%	No	8.1%	Mid				
None	Intervention by the Secretary of State under Traffic Management Act powers.	Intervention by Secretary of State.	None	Yes	No	Upper				
BV 179	Percentage of standard planning searches carried out within 10 working days.	94% of searches within 10 days.	99.8% of searches within 10 days.	No	99.6%	Mid				
BV 166a	Environmental health checklist..	50% of criteria met.	100% criteria met.	No	100%	Upper				
BV 166b	Trading standards checklist	50% of criteria met.	100% criteria met.	No	95.3%	Mid				
None	Consumer satisfaction with trading standards service.	50%	75%	No						
None	Business satisfaction with trading standards service.	50%	75%	No						
None	Trading standards, visits to high-risk premises.	50% of high risk premises visited.	100% of high risk premises visited.	No						
None	Trading standards, levels of business compliance, high-, medium- and low-risk premises.	50% of visited business found compliant in any one risk category.	95% of visited business found compliant in all risk categories.	No						
BV 89	Satisfaction with the cleanliness of public space.	64.6%	74.4%	No						

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate	
					Data	Position	Data	Position	Data	Position
BV 82a, and b	Recycling and composting performance.	Not met 2005/2006 statutory recycling target) AND ((2005/2006 performance worse (the lowest statutory target applied to any authority	(met 2005/2006 statutory recycling target AND (2005/2006 performance is 25% or better (national target figure for 2005/2006	YES	11.4%	Lower				
BV 84	Tonnage of waste per head of population.	455kg/head (collection only authorities) 575kg/head (disposal only authorities) 555kg/head (joint collection/disposal authorities).	355kg/head (collection only authorities) 485kg/head (disposal only authorities) 455kg/head (joint collection/disposal authorities).	No	427	Mid				
CPA 2007 – Additional PIs										
BV 200b	Plan making milestones				YES	Upper ?	On target		On target	
BV 91b	Kerbside recycling (two or more recyclables)				97.99%					
BV 216b	Contaminated land				43%					
BV 217	Pollution incidents				86%					
BV 199c	Cleanliness of public places (fly-tipping)				0%					
BV 223	Condition of principal roads				14%					
BV 215a	Repairing street lights				2.42					
BV 199b	Cleanliness of public places (graffiti)				18%					
BV 218a	Abandoned vehicles investigated in 24 hours				68.5%					

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate	
					Data	Position	Data	Position	Data	Position
BV 218b	Percentage of abandoned vehicles removed in 24 hours				81.0%					
YJB	Re-offending rates, with respect to each of following populations –: <ul style="list-style-type: none"> - Pre court disposals - First tier penalties - Community penalties - Custodial penalties - 									
User satisfaction survey	Percentage of residents who say that for their local area over the past three years that the level of crime is better –									
User satisfaction survey	Percentage of residents who think that vandalism, graffiti and other deliberate damage to property or vehicles is a fairly or very big problem in their area.									
DOH	Percentage of drug users from the area leaving treatment after being in treatment for a minimum of 12 weeks									
BV 102	Number of passengers per year				10.423.869					

Housing SAF

Regeneration is responsible for 6 of the 7 indicators within the Housing SAF for 2006. Central Services are responsible for the remaining indicator. In addition, the proposed additional PIs for 2007 are shown.

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate	
					Data	Position	Data	Position	Data	Position
BV 183a	Average time in temporary accommodation – time spent in B&B.	6 weeks	1.2 weeks	No	3 weeks	Mid	2.62 weeks	Mid	2.62 weeks	Mid
BV 183b	Average time in temporary accommodation – time spent in hostels.	21.3 weeks	0 weeks	No	0 weeks	Upper	0 weeks	Upper	0 weeks	Upper
Section E 1b	Repeat homelessness acceptances. (BVPI 214)	8%	1%	No	4.6%	Mid	2.88%	Mid	4.5%	Mid
BV 203	Percentage change in the number of families in temporary accommodation	28.31% EXCEPT if average number of families in temporary accommodation during 2005/2006 is 10 or less	-6.94% OR average number of families temporary accommodation during 2005/2006 is 10 or less and less than 2004/2005	No	-16%	Upper	19% increase	Lower	5% Decrease	Upper
HIP Return (HSSA) Prev BVPI 62	Private sector housing unfit made fit.	1.44%	4.32%	No	4.12%	Upper	1.29%	Lower	3.41%	Mid
HIP HSSA A1 and 7	Percentage of total private sector homes vacant for more than 6 months.	0.71%	0%	No	2.5%	Lower	2.26%	Lower	*It is not possible to predict a year-end estimate. Please see explanation at the end of this table.	

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate	
					Data	Position	Data	Position	Data	Position
BV 64 + HIP HSSA	Number of private vacant properties returned to occupation or demolished as a result of local authority action as a percentage of sum of vacant dwellings of HA, other public sector and private sector dwellings	1.01%	6.02%	No	3.3%	Mid	1.7	Mid	It is not possible to predict a year-end estimate because like the HSSA return (above) it is not possible to predict the number of vacant properties at year-end. However, it is expected that this BVPI will achieve the target.	
BV 175	Racial incidents with further action.	57%	100%	No	100%	Upper				
CPA 2007 – Additional PIs										
SP KPI 1	Service users who are supported to establish and maintain independent living.			No						
SP KPI 2	Service users who have moved on in a planned way from temporary living arrangements			No	90					
GONE	Number of housing completions against housing targets			No	Data not available.					
BV 213	Housing advice – Number of households who considered themselves homeless who approached the LA council advice and for whom housing advice casework intervention resolved their situation				2.6		1.81		2.7	
BV 214	Homelessness prevention – Proportion of households accepted as statutorily homeless who were accepted by the same Authority in the last tow years.				4.69		2.88%		4.5%	
BV 225	Actions against Domestic violence.			No	45.5%		54.5%		81.81%	

* Explanation for HSSA – Percentage of total private sector homes vacant for more than six months.

The Revenue and Benefits Service run a monthly report to provide data on private sector homes, vacant for more than six months. This report shows the number of voids as a snapshot in time. It captures properties that are vacant for a number of reasons; they may be planned for clearance and demolition, unfit in need of renovation/repair, or vacant, pending a sale. The information is only current at the time of reporting it and the number of future vacant properties cannot be predicted.

Cultural Services SAF

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate	
					Data	Position	Data	Position	Data	Position
BV 178	Percentage of total length of footpaths and other rights of way that were easy to use by members of the public.	50%	90%	No	85%	Mid				
	Public library service standards on access – PLSS 1, 2 & 6.	No more than one at or below lower individual threshold.	All above lower individual threshold AND at least one meets upper individual threshold.	No	See 3 elements below	Upper	See 3 elements below	Lower	See 3 elements below	Upper
PLSS 1	Proportion of households living within a specified distance of a static library.	5 percentage points below the standard.	N/A		98.5% Upper		98.5%	Upper	98.5%	Upper
PLSS 2	Aggregate scheduled opening hours per 1,000 population for all libraries.	20% below the standard.	Meets or exceeds the standard.		158 Upper		159	Upper	159	Upper
PLSS 6	Number of library visits per 1,000 population.	30% below the standard.	Meets or exceeds the standard.		4457 Mid		2271	Lower	4542	Mid
	Public library service standards on ICT provision – PLSS 3 & 4.	Both above lower individual threshold; OR PLSS 3 at or below lower individual threshold and PLSS 4 meets upper individual threshold.	PLSS 3 above lower individual threshold AND PLSS 4 meets upper individual threshold.	No	See 2 elements below	Upper	See 2 elements below	Upper	See 2 elements below	Upper
PLSS 3	Percentage of static libraries providing access to electronic information resources connected to the internet.	Does not meet the standard.	N/A (no upper threshold)		100% Mid		100%	Mid	100%	Mid
PLSS 4	Total number of electronic workstations available to users per 10,000 population.	25% below the standard.	Meets or exceeds the standards.		9.5 Upper		9.8	Upper	9.8	Upper

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate	
					Data	Position	Data	Position	Data	Position
Active Places Database	% pop within 20 mins travel of 3 different sports facilities of which one has achieved a quality assurance standard	30%	50%							
IPF	Active borrowers as a percentage of population.	20.4%	27.3%	No	19.3%	Lower	19.2%	Lower	19.1%	Lower
DCMS	% of 5 – 16 engaged in 2+ ours of PE	75%	80%	No						
LPS	% of adults participating in 30+ mins sport 3 times per week	Below 25%	28%							
LPS	% of population volunteering in sport and recreation for 1 hour per week	Below 5%	6.5%							
BV 119a	Resident satisfaction sport/leisure facilities.	49%	60%							
BV 119b	Resident satisfaction libraries.	63%	72%	No	n/a	n/a	It is expected that this will be reported at the third quarter.			
BV 119c	Resident satisfaction museums/galleries.	31%	50%	No	n/a	n/a	It is expected that this will be reported at the third quarter.			
BV 119d	Resident satisfaction theatres/concert halls.	36%	56%	No	n/a	n/a	It is expected that this will be reported at the third quarter.			
BV 119e	Resident satisfaction parks/open spaces.	66%	77%	No						
	Public library service standards on stock – PLS 5, 9 & 10.	No more than one at or below lower individual threshold.	All above lower individual threshold AND at least one meets upper individual threshold.	No	See 3 elements below	Upper	See 3 elements below	Upper		

Ref	Description	Lower Threshold	Upper Threshold	Rule-based PI?	2005 – 2006 Performance		Current Performance		2006 – 2007 Year End Estimate	
					Data	Position	Data	Position	Data	Position
PLSS 5	Requests supply time.	90% of the standard.	Meets or exceeds the standards for all three components.		64 Upper		68% 77% 86%	Upper	67% 76% 85%	Upper
PLSS 9	Annual items added through purchase per 1,000 population.	85% of the standard.	Meets or exceeds the standards .		303 Upper		382	Upper	365	Upper
PLSS 10	Time taken to replenish the lending stock on open access or available on loan.	30% above the standard.	Meets or exceeds the standards		5.7 Upper		4.2	Upper	4.8	Upper
	Stock level and stock-turn.	Both at or below lower individual threshold; OR one at or below lower individual threshold and other meets upper individual threshold.	Both above lower individual threshold AND at least one meets upper individual threshold.	No	See 2 items below	Lower	See 2 items below	Lower	See 2 items below	Lower
C12a	Stock turn – issues per 1,000 population/books per 1,000 population.	5.2	6.7		2.8 Lower		1.4	Lower	2.8	Lower
C12b	Stock level per 1,000 population.	1,108	1,532		1643 Upper		1,598	Upper	1,598	Upper
PLSS 7	Service standard and satisfaction of users 16 and over	80% of standard	93% of standard		n/a	n/a	PLUS Survey – expected to be reported at the next clinic.			
C15	Museums accreditation- where applicable this applies museums that fall under the definition for BVPI 170	Level 0	Level 2		1	Mid	1	Mid	1	Mid
C13	Cost per visit (libraries)	£3.37	£2.46	No	£4.26	Lower	£8.86	Lower	£4.43	Lower

Ref	Description	Lower Threshold	Upper Threshold	Rule-based	2005 – 2006 Performance	Current Performance	2006 – 2007 Year End Estimate
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				PI?	Data	Position	Data	Position	Data	Position
Additional PIs for December 2007 (thresholds, where provided, are estimated and may be subject to amendment by the Audit Commission)										
LPS	Participation in local sport / recreation (5 sub-components)	No more than 2 at or below lower threshold	Nor more than one at or below lower threshold and at least 2 meet upper threshold							
BV 219	Quality of management of conservation areas				57.1%					
Sport England	Leisure facilities efficiency ((a) Subsidy per visit (b) facility utilisation)			No						
PLSS 8	Service standard and satisfaction	Below standard	20% above standard		n/a	n/a	PLUS survey – expected to be reported at the next clinic.			
	Percentage of LEA schools that have obtained the Artsmark accreditation, both primary (including middle) and secondary schools – from the Arts Council	Primary 10% Secondary 20%	Primary 17% Secondary 20%	One overall Score		Upper				